



Darvel Football Club

DISABILITY POLICY

In accordance with the Equality Act 2010 (the Act), Darvel Football Club (hereafter referred to as the Club) is committed to ensuring that disabled customers have the best possible access to the goods and services provided by the Club.

The Committee regularly connects with our disabled supporters on issues and resolve matters as quickly as possible.

It is recognised that at present not all facilities are fully accessible to disabled customers and we are currently installing accessible shelters and these will be placed at locations so as not be as any disadvantage.

There is safe access to the ground for disabled spectators in wheelchairs and their companions. The new shelters will be located close to catering facilities and toilets with disabled access.

Disabled customers who require assistance on entry to the ground, including

wheelchair users, will be admitted through the large gate entrance under the guidance of a match day Committee member.

Match day Committee members will always be on hand to advise and assist as and when required.

Darvel Football Club grant free admission to any wheelchair bound spectator and their companion whether home, neutral or away support. The club will operate a concessionary ticketing policy for disabled supporters and will ensure that the scheme does not discriminate between disabled people with differing impairments. The Club will, in full consultation with our disabled supporters, continue to strive to improve access to all facilities for our disabled customers.

The Club will ensure that all Committee members are issued with a toolbox talk detailing the requirements of the Equalities Act, and ongoing consultations will be included at committee meetings.

The Club will provide guarantees to its disabled customers that any complaints, including those of discrimination, under the provisions of the Act will be dealt with immediately and aim to resolve them as soon as possible and under the Club's disciplinary procedures where required.

Reviewed November 2020

Signed *John Gall*.....